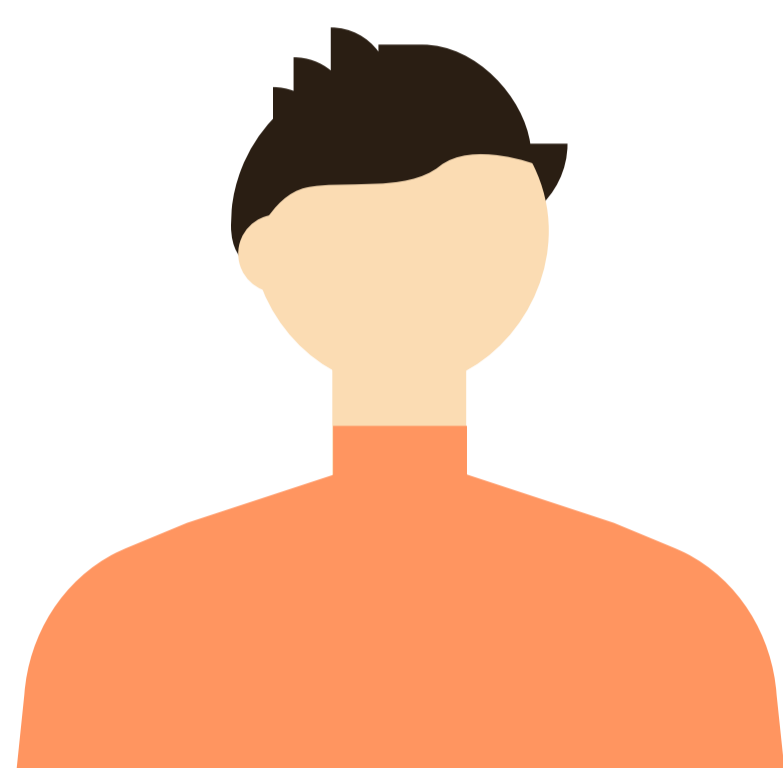


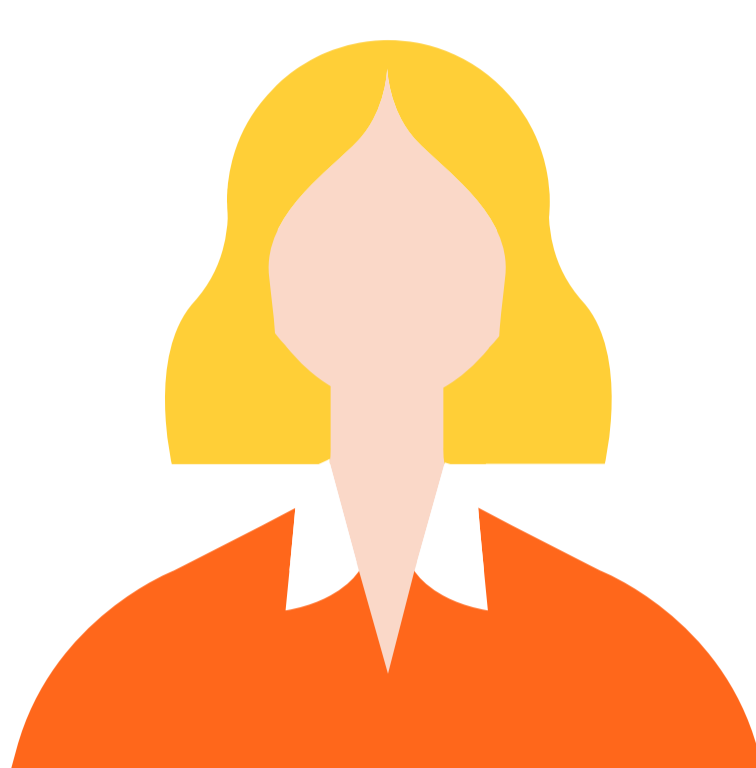
Is financial fraud the second virus of 2020?

Incidences of financial fraud have risen during the pandemic



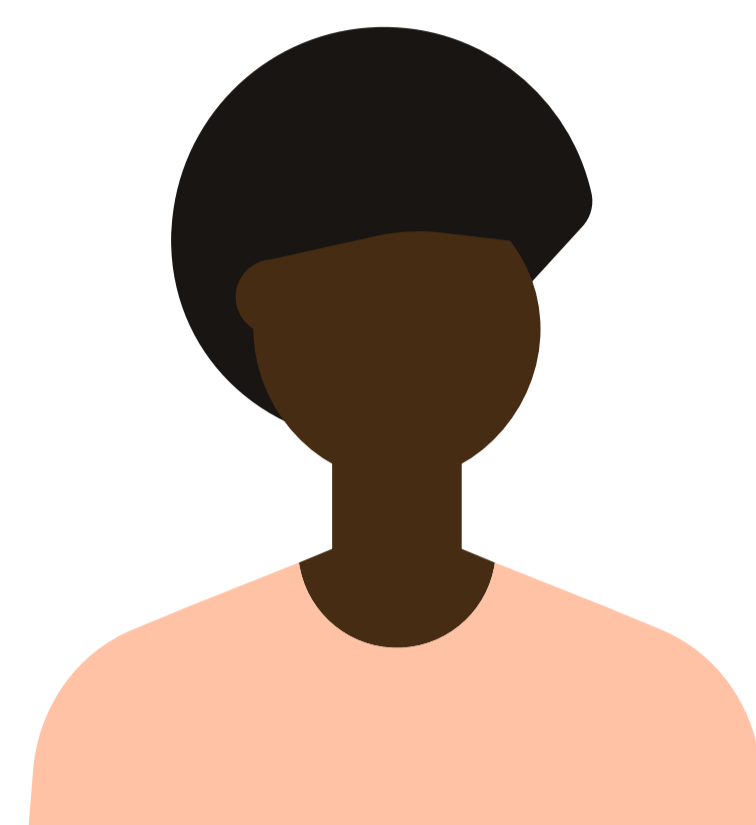
16%

of respondents have been a victim of fraud in the past 12 months



74%

are worried about falling victim to financial fraud



37%

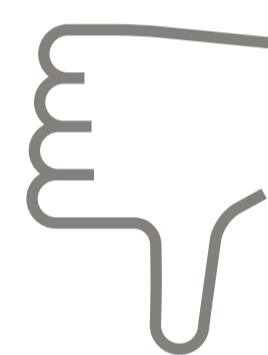
have been receiving more fraudulent texts and emails than before

Rising fraud negatively impacts people's mental health



72%

of fraud victims agree their levels of anxiety have increased when transacting



72%

felt more stressed after falling victim to fraud



40%

agreed it had a negative impact on their relationships with family and friends



56%

have since decreased the number of digital transactions they make

Banks can secure consumer' trust

68%

said they'd feel most comfortable if a bank was responsible for protecting their personal data



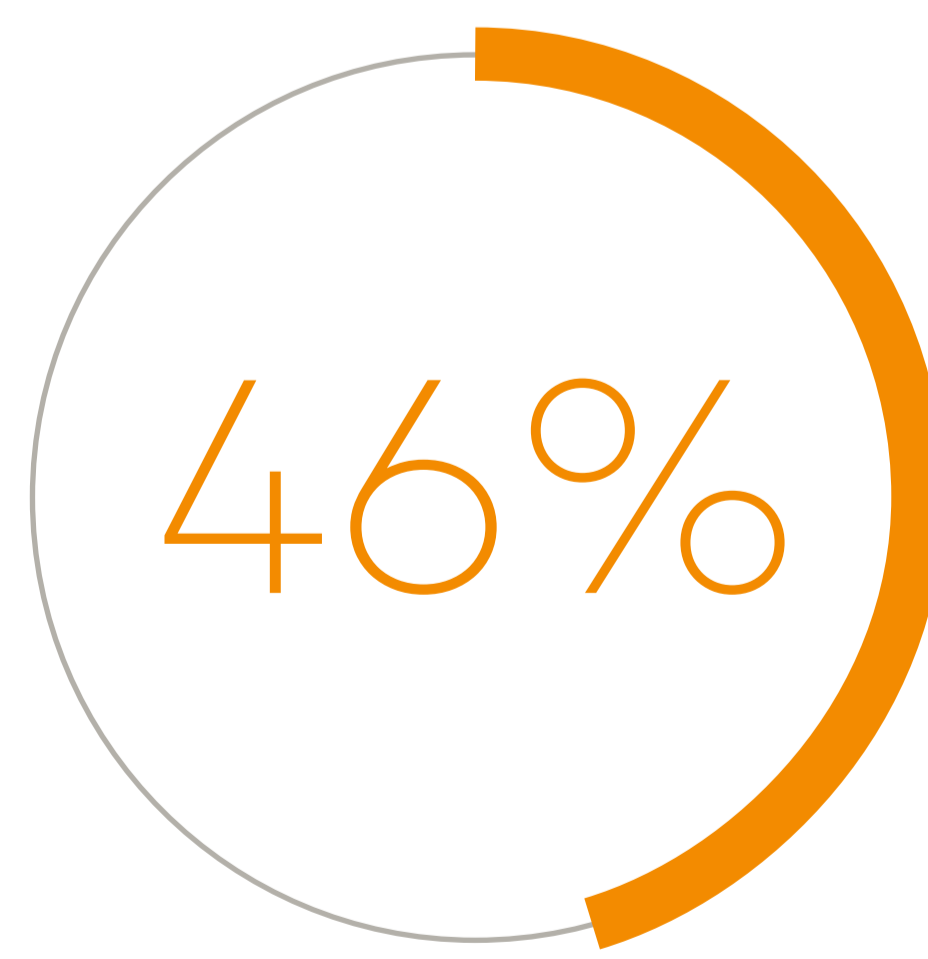
When we asked what was most important in ensuring trust in a financial provider...



said 'Being open, honest and transparent about how it does business'



said 'Investing significantly in data and privacy security'



said 'Behaves responsibly'



For more information, please visit [mastercard.com/startwithpeople](https://www.mastercard.com/startwithpeople)