

MasterCard Technologies

From its headquarters in O'Fallon, Missouri, MasterCard Technologies manages its operations in more than 210 countries and territories. For approximately 24,000 financial institutions, the MasterCard Worldwide Network in 2010 processed 23 billion transactions with a gross dollar volume of \$2.7 trillion. The MasterCard network has the capacity to handle 140 million transactions per hour with an average network response time of 140 milliseconds and 99.999 percent network availability.

ENTERPRISE ARCHITECTURE

As a pillar of the IT transformation, Enterprise Architecture works to leverage technology capabilities, partnerships, and business goals into a unified system for the enterprise.

FINANCE

Provides expertise in planning, budgeting, valuation of potential investments, and analyses of major capital expenditures and expenses.

INFORMATION TECHNOLOGIES

Responsible for the global data warehouse and executing the strategy, vision and objectives related to the information and analytics businesses within MasterCard Worldwide.

INFRASTRUCTURE & OPERATIONS SERVICES

Manages MasterCard's data centers and the networks which provide the processing capabilities for our customers. Additionally, the team operates and manages the internal MasterCard network and processing services for MasterCard employees located throughout the world.

INTEGRATED PROCESSING SOLUTIONS

Offers a suite of best-in-class processing services supporting signature and PIN-based debit as well as prepaid transactions.

MASTERCARD LABS

Focuses on advancing innovation and research and development for MasterCard.

OFFICE OF IT TRANSFORMATION MANAGEMENT

Focuses on ensuring that MasterCard Technology has the proper focus and program management in

place to deliver on its transformation aspirations and long-range strategies.

SOFTWARE DEVELOPMENT

Leverages technology and delivers customized software development solutions to make every transaction more valuable for both MasterCard and our customers.

TECHNOLOGY AND BUSINESS INTEGRATION

Responsible for streamlining the two-way communication path between IT and the business, and ultimately aligns priorities transparently.

TECHNOLOGY SERVICE SUPPORT

Provides MasterCard Technologies with a foundation of quality and efficient support services. Includes the Project Management Center of Excellence, the Testing Center of Excellence, Business Process Management, and Customer Implementations.

MASTERCARD TECHNOLOGIES

CONTRACT ADMINISTRATION

Provides legal support to MasterCard Technologies (MT), assisting MT in its mission to provide, maintain, and protect MasterCard's technology infrastructure. Also assists MT as a provider of outsourced and value added processing and related services for MasterCard's customers.

WORLDWIDE COMMUNICATIONS—

MASTERCARD TECHNOLOGIES

Provides communications around processing, including authorization, clearing and settlement; Data Warehouse, internal infrastructure, and technology.