



# Maximize your marketing

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# MAXIMIZE YOUR MARKETING



# THE AGENDA

O1 And why is she qualified to tell me this stuff?

The things I have to assume you know or have a handle on

O3 What channels do we have to work with?

JOURNEY
Sales and such

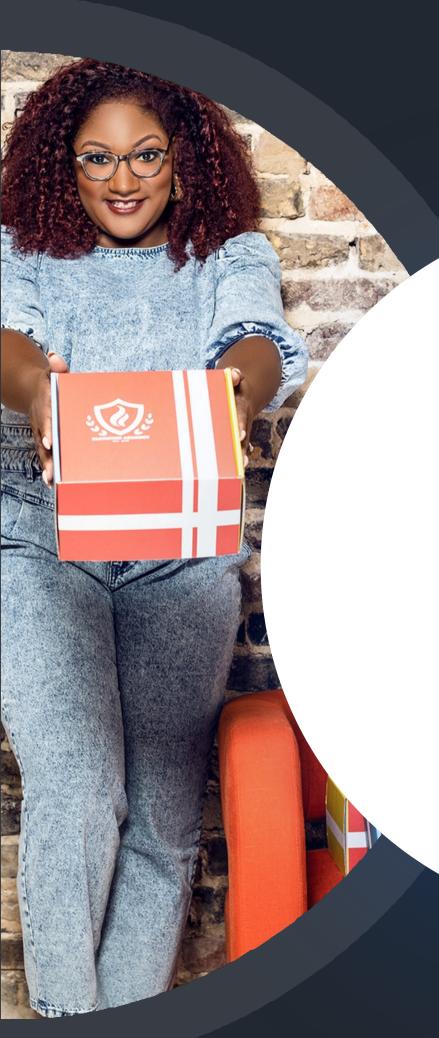
04

**JOURNEY**Don't miss it

RETENTION JOURNEY

It's cheaper to keep

'em

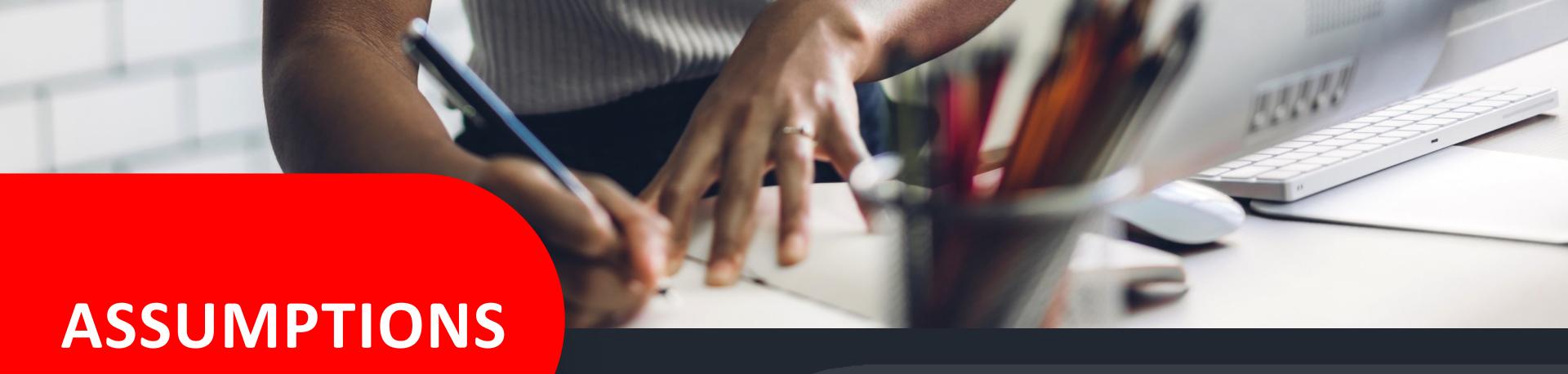


### Who is Jacqui

CEO, One Degree Marketing
Founder, Elevation
Academy Mother
Wife
Target Addict

BS Marketing, University of Alabama, Small Business Administration Emerging Leaders Grad, Goldman Sachs 10K Small Business Grads, American Marketing Association Young Professional Marketer of the Year, Birmingham Business Journal 40 Under 40, Women to Watch, TEDx Speaker, if you're still reading, bless you





Let's call this pre-work...

- Defined target audience and/or created an avatar
- Defined the "problem" your product/service solves for your customer
  - Channels you will utilize ... but maybe we should start here



#### **DIGITAL CHANNELS**

Social media channels, Email marketing, website, blog, etc. What channels are you using?



#### PRINT CHANNELS

Newspaper, Magazine, Direct Mail, etc



#### OTHER CHANNELS

Events, Billboards, Radio, etc.



### STILL DEVELOPING?

- Be where your audience
- is Know what's expected in your industry
- Stay focused don't try to be every where



#### THE POINT

This defines the type of messages you should be using to move people along the journey

#### THE PROCESS

This is the high-level GPS for your audience

#### **THE PROMISE**

High-level understanding of the impact your marketing has on your audience's movement is key



# Marketing Journey

#### **AWARENESS**

How will you show up in this space to catch and keep the attention of your target audience?

What channels are we using here?

How will we move our audience forward?



How will we deepen the level of trust? What are the obstacles we must over

come

#### **CONVERSION**

A journey within a journey - get the sale / committment

- Calls-to-action
- QR code
- Lead magnets
- Like / Follow
- Using a
- discount/offer etc.

- Special / limited-time offer
- exclusive access/content
- time
- testimonials/proof
- etc.

# Marketing Journey

#### **AWARENESS**

Social: personality of our brand, expertise, knowledge

Blog: Flex our expertise

Events: personality of our brand, expertise, knowledge



- Follow /
- Subscribe Visit our site

#### **CONSIDERATION/ EVALUATION**

Website: Portfolio items, service info

Email: Here-first info, deeper

connection content

Social: Portfolio items, service info

#### **CONVERSION**

Website: schedule consultation / book appointment

- Click here to schedule
- Use code ONLYFORYOU for the thing we have and go get it

#### **THE POINT**

Maximizing the conversion journey is next level.

#### **THE PROCESS**

Have you ever gone through your purchase process?

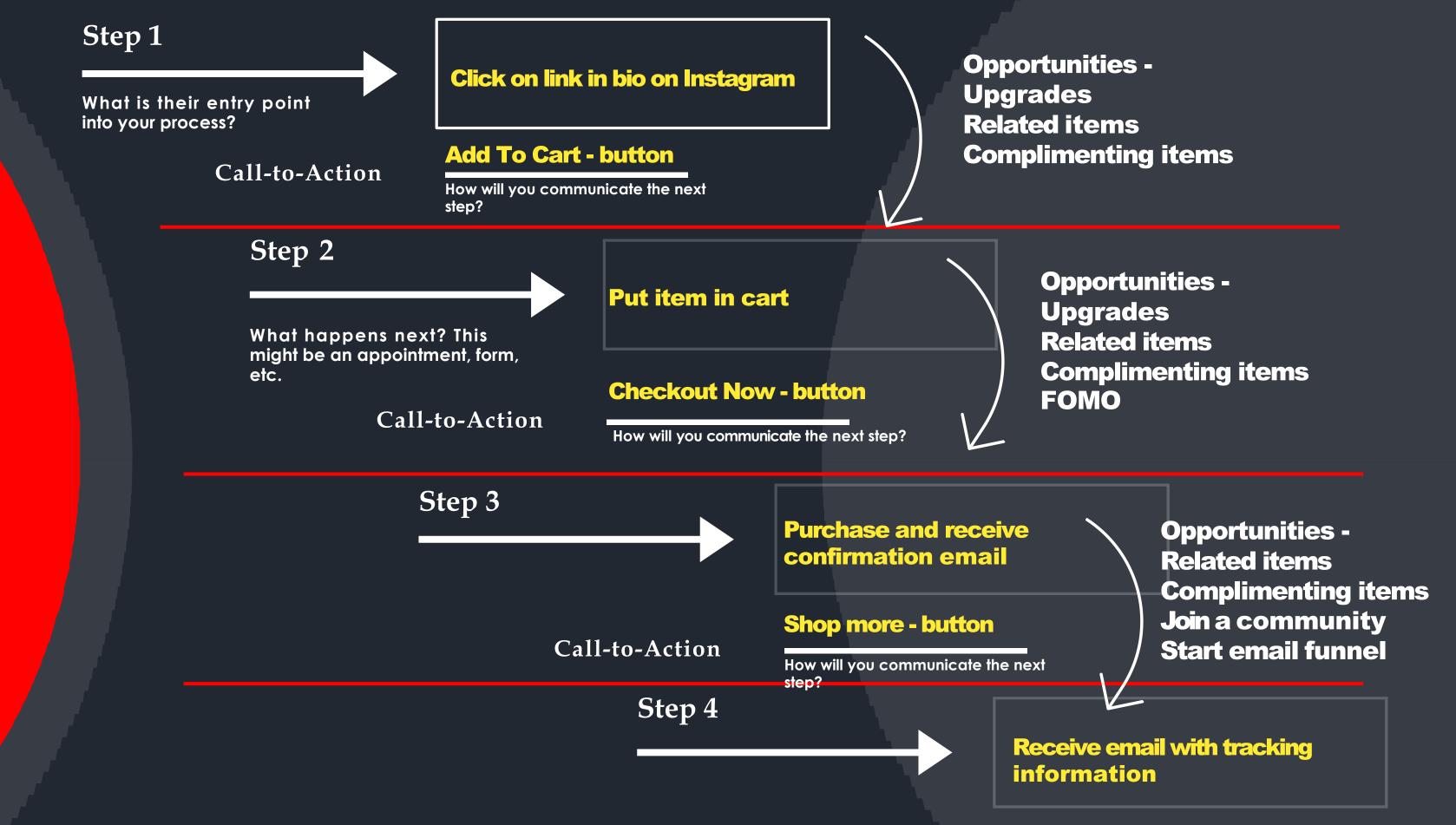
#### THE PROMISE

Standing out is in the details.



### QUESTION:

HAVE YOU EVER GONE THROUGH YOUR OWN PROCESS?



Call-to-Action

**COME ON AND GIVE ME YOUR MONEY** 

How will you communicate the next step?



# Why are they stuck in the cycle? Is this a marketing problem?

#### **THE POINT**

This defines the messages and marketing needed to retain your audience

#### **THE PROCESS**

Relationships take work

#### THE PROMISE

It wasn't a one-night stand, it was the beginning of forever



#### LOYALTY

How will you ensure they return to purchase again?
Do you know how long that time should be?

- Exclusive deals and access
- Behind-The-Scenes
- Participation in decisions (seemingly)

#### **ADVOCACY**

Let them do the marketing. It's okay. They want to do it because they love you.

#### THE GOOD LIFE



#### MARKETING JOURNEY

high-level marketing opportunities as your audience filters down to the true consumer

# All of the opportunties...



#### **MINI-JOURNEY**

individual processes
that have opportunities
to deepen the
relationship



## RETENTION JOURNEY

marketing focused on loyalty and advocacy of our audience

# IF YOU'RE LOOKING FOR ME









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